This booklet gives you a summary of what Farm Bureau Select Rx (PDP) covers and what you pay. It doesn’t list every service that we cover or every limitation or exclusion. To get a complete list of services we cover, you can view our Evidence of Coverage online at www.fbhealthplans.com/part-d or call Customer Service for more information or to request an Evidence of Coverage.

Farm Bureau Health Plans is a prescription drug plan with a Medicare contract. Enrollment in Farm Bureau Health Plans depends on contract renewal.
## Contact Information

### Farm Bureau Health Plans

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
<th>TTY Users Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrollment Information</td>
<td>1-844-368-8738</td>
<td>711</td>
</tr>
<tr>
<td>Member Services</td>
<td>1-866-643-6924</td>
<td>711</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hours of Operation</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>October 1 – March 31:</td>
<td>8 a.m. to 8 p.m., 7 days a week</td>
<td></td>
</tr>
<tr>
<td>April 1 – September 30:</td>
<td>8 a.m. to 8 p.m., Monday-Friday</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Our automated phone system may answer your call on weekends and federal holidays.</td>
<td></td>
</tr>
</tbody>
</table>

| Website                  | www.fbhealthplans.com/part-d |

### Medicare

| Medicare                  | 1-800-MEDICARE (1-800-633-4227) |
|                          | TTY users should call 1-877-486-2048 |

<table>
<thead>
<tr>
<th>Hours of Operation</th>
<th>24 hours a day, 7 days a week</th>
</tr>
</thead>
</table>

| Website                  | www.medicare.gov            |

### Social Security Administration

| Social Security Administration | 1-800-772-1213 |
|                                | TTY users should call 1-800-325-0778 |

<table>
<thead>
<tr>
<th>Hours of Operation</th>
<th>7 a.m. to 7 p.m., Monday – Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicare Part D Prescription Drug Plan</td>
<td>Farm Bureau Select Rx Plan</td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>-----------------------------</td>
</tr>
<tr>
<td><strong>Monthly Premium:</strong></td>
<td></td>
</tr>
<tr>
<td>If you have Part B, you must continue to pay your Part B premiums.</td>
<td>$100.40</td>
</tr>
<tr>
<td><strong>Annual Deductible:</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$0</td>
</tr>
</tbody>
</table>

### Initial Coverage Stage

During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost. **You stay in this stage until your total drug costs for the year total $4,020.** Total drugs costs are your payments plus the Plan’s payments.

<table>
<thead>
<tr>
<th>Copay/Coinsurance</th>
<th>Preferred Cost-Sharing Pharmacy (Kroger &amp; WalMart)</th>
<th>Network Pharmacy (Standard Cost-Sharing Pharmacy)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tier Level</strong></td>
<td>30 - Day Supply</td>
<td>90 - Day Supply</td>
</tr>
<tr>
<td>Tier 1 – Preferred Generic</td>
<td>$1</td>
<td>$3</td>
</tr>
<tr>
<td>Tier 2 – Generic</td>
<td>$6</td>
<td>$18</td>
</tr>
<tr>
<td>Tier 3 – Preferred Brand</td>
<td>$35</td>
<td>$105</td>
</tr>
<tr>
<td>Tier 4 – Non-Preferred Brand</td>
<td>35% of drug cost</td>
<td>35% of drug cost</td>
</tr>
<tr>
<td>Tier 5 – Specialty</td>
<td>33% of drug cost</td>
<td>33% of drug cost</td>
</tr>
</tbody>
</table>

If you use the Plan’s **Mail Order Pharmacy**, your copays and coinsurance will be the same as the Preferred Cost-Sharing Pharmacy copays and coinsurance.

If you use a network **Long Term Care Pharmacy**, the Standard Cost-Sharing Pharmacy copayments and coinsurance apply to a 31-day supply.

If you use a network **Home Infusion Pharmacy**, the Standard Cost-Sharing Pharmacy copayments and coinsurance apply to a 30-day supply.
**Coverage Gap Stage**

During this stage, the Medicare Coverage Gap Discount Program provides **70% manufacturer discounts on brand name drugs**. This discount is automatically applied when your pharmacy charges you for your prescription. You also receive some coverage for generic drugs during the Coverage Gap Stage.

**For brand name drugs, you pay 25% (plus a portion of the dispensing fee) and the plan pays the remaining 5%**.

**For generic drugs, you pay 25% of the price and the Plan pays 75%**.

You stay in this stage until your year-to-date out-of-pocket costs reach $6,350.

Your out-of-pocket costs include amounts you have paid for your prescription drugs plus manufacturer discount amounts for your brand drugs. The out-of-pocket amount does not include what the Plan has paid.

**Catastrophic Stage**

Once your out-of-pocket costs reach $6,350, you enter the Catastrophic Stage. During this stage, the plan will pay most of the cost for your drugs for the rest of the calendar year.

**Your share of the cost for a covered drug will be either coinsurance or copayment, whichever is the larger amount:**

- 5% of the cost of the drug, or
- $3.60 for generic drugs and $8.95 for all other drugs.

**Network Pharmacies**

A network pharmacy is a pharmacy that has contracted with the plan to provide your covered prescription drugs. There are certain network pharmacies that have agreed to special pricing, known as Preferred Cost-Sharing Pharmacies. Your copay and coinsurance may be lower when using a Preferred pharmacy.

The **Preferred Cost-Sharing Pharmacies** for the **Farm Bureau Select Rx** plan are **Kroger** and **WalMart**.

To locate a network pharmacy, you can look in your Pharmacy Directory, visit our website at [www.fbhealthplans.com/part-d](http://www.fbhealthplans.com/part-d) or call Member Services.
**Out-of-Network Pharmacy Coverage**

In most cases, your prescription drugs are covered only if they are filled at a network pharmacy. However, there are some circumstances when the Plan will cover prescriptions filled at an out-of-network pharmacy, such as:

- The prescription is for a medical emergency or urgent care.
- You are unable to get a drug timely because there are no 24-hour network pharmacies within a reasonable driving distance.
- The prescription is for a drug that is out of stock at an accessible network pharmacy.

You will likely pay more than your normal cost-share if you get your drugs at an out-of-network pharmacy. You may be required to pay the difference between what you paid for the drug and the cost of the drug at a network pharmacy.

In addition, you will likely have to submit documentation to receive reimbursement from the Plan.

**Which drugs are covered?**

You should review the list of covered drugs (Formulary) to make sure your prescription drugs are covered and to determine if there are any restrictions, such as quantity limits or prior authorization. The Formulary will also show you the drug’s Tier so you can determine what the drug will cost you in the Initial Coverage Stage. You can view the Formulary by visiting our website at [www.fbhealthplans.com/part-d](http://www.fbhealthplans.com/part-d) or by calling Member Services to have a copy sent to you.

**Who Can Enroll**

You can enroll in a Part D plan if you meet the basic eligibility requirements:

- You must be entitled to Medicare Part A and/or be enrolled in Part B; and
- You must live within the service area, which is the state of Tennessee.
When to Enroll

It is important for you to know when you can enroll, disenroll, or make changes to your prescription drug plan. If you do not enroll when you are first eligible, you may have to pay a late enrollment penalty.

<table>
<thead>
<tr>
<th>Initial Enrollment Period (IEP)</th>
<th>You can enroll in a Part D plan when you are first eligible for Medicare. The Initial Enrollment Period is a 7-month period that includes the three months before you turn age 65, the month you turn age 65, and the 3 months after you turn age 65.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Enrollment Period (AEP)</td>
<td>You can enroll in, cancel, or change your prescription drug plan during the AEP, which is each year from October 15 to December 7.</td>
</tr>
<tr>
<td>Special Enrollment Period (SEP)</td>
<td>You can enroll in a prescription drug plan if you qualify for an SEP. You may qualify for an SEP if you have certain life events or if you are eligible for Extra Help with your prescription costs.</td>
</tr>
</tbody>
</table>

More Information about Medicare:

If you want to know more about Medicare enrollment periods or the coverage and costs of Original Medicare, look in your current Medicare & You handbook.

You can view the Medicare & You handbook online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

For additional plan details, see the Evidence of Coverage (EOC), which is located on our website at www.fbhealthplans.com/part-d or call Member Services to request a copy.
### Extra Help

If you get extra help from Medicare to help pay for your Medicare prescription drug plan costs, your monthly plan premium will be lower than what it would be if you did not get extra help from Medicare. The amount of extra help you get will determine your total monthly plan premium as a member of our Plan.

This table shows you what your monthly plan premium will be if you get extra help. This does not include any Medicare Part B premium you may have to pay.

<table>
<thead>
<tr>
<th>Your Level of Extra Help</th>
<th>Monthly Premium for Farm Bureau Select Rx</th>
</tr>
</thead>
<tbody>
<tr>
<td>100%</td>
<td>$71.70</td>
</tr>
<tr>
<td>75%</td>
<td>$78.90</td>
</tr>
<tr>
<td>50%</td>
<td>$86.10</td>
</tr>
<tr>
<td>25%</td>
<td>$93.20</td>
</tr>
</tbody>
</table>

### To find out if you qualify for Extra Help, call:

- **Social Security Administration**
  1-800-772-1213
  TTY users should call 1-800-325-0778
  7 a.m. to 7 p.m., Monday – Friday

- **Medicare**
  1-800-MEDICARE (1-800-633-4227)
  TTY users should call 1-877-486-2048
  24 hours a day, 7 days a week www.medicare.gov

- **Your State Medicaid Office - TennCare**
  1-800-342-3145
  TTY users should call 1-877-779-3103
Understanding the Benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services that you routinely see a doctor. Visit https://www.fbhealthplans.com/part-d or call 1-866-643-6924, TTY 711, to view a copy of the EOC. Our automated phone system may answer your call on weekends and federal holidays.

- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.

- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2021.

- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-844-368-8738, TTY 711.

Customer service representatives are available:
- April 1 – September 30: 8AM to 8PM, Monday through Friday
- October 1 – March 31: 8AM to 8PM, 7 days a week.
- Our automated phone system may answer your call on weekends and federal holidays.

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Farm Bureau Health Plans complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, or sex. Farm Bureau Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Farm Bureau Health Plans:
  • Provides free aids and services to people with disabilities to communicate effectively with us, such as:
    - Written information in other formats (large print, audio, Braille).
  • Provides free language services to people whose primary language is not English, such as:
    - Qualified interpreters; and
    - Information in other languages.

If you need these services, contact Member Services at 1-866-643-6924, TTY 711, from 8AM to 8PM local time. Member Services is available Monday – Friday between April 1 – September 30 and 7 days a week between October 1 – March 31.

If you believe that Farm Bureau Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

  Civil Rights Coordinator
  P.O. Box 1801
  Columbia, TN 38402-1801
  Phone: 1-844-223-3451, TTY 711
  Fax: 1-931-388-8326
  Email: civilrights@fbhealthplans.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

  U.S. Department of Health and Human Services
  200 Independence Avenue, SW
  Room 509F, HHH Building
  Washington, DC 20201
  1-800-368-1019, 800-537-7697 (TDD)

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-866-643-6924 (TTY: 711).

Español

Chinese
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-643-6924 (TTY：711)

Vietnamese

Korean

Russian
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-643-6924 (телетайп: 711).

Tagalog

Arabic
إذا كنت تتحدث عرباً، فإنه متاحة لك خدمات اللغة المجانية. اتصل بـ 1-866-643-6924 (TTY: 711).

French

Farsi
Laotian

โปรดติดต่อ 1-866-643-6924 หรือ 1-866-643-6924 (TTY: 711).

German


Gujarati

હાં તમે શ્રાણતી ભોલતા કી, તો લેખ: હાલુ ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. કોન કરો 1-866-643-6924 (TTY: 711).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-643-6924（TTY: 711）まで、お電話にてご連絡ください。

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त मे भाषा सहायता सेवाएं उपलब्ध हैं। 1-866-643-6924 (TTY: 711) पर कॉल करो।

Turkish


Portuguese


Amharic

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